

## Knight Design Footpegs

Please allow me to preface any further commentary by stating that I have no business relationship with Knight Design, nor were any promotional incentives offered in exchange for what is to be an overwhelmingly positive review.

What might seem like exaggeration in my description of Knight Design Footpegs and the accolades I must bestow upon this organization is in fact understatement. My ability to accurately articulate the degree to which both extraordinary customer service and obvious hi end quality of manufacture can exist in matrimony and at one venue is plainly inadequate to do Knight Design justice.

My intentions were to save the best aspect of my experience for last, but it is simply not possible. What the best portion of my experience is, I cannot say. The friendliness of the company principals, the respect and professionalism that was displayed, the over the top level of accommodation that was offered, the look and feel of the finished product... One could wax poetic, but I will attempt to describe my experience, all aspects of it thoroughly enjoyable, but listed in random order.

Those used to companies that show disregard if not utter contempt for their customers ought to do their shopping here, as it will literally flabbergast the uninitiated! My requirements were simple: I needed a high quality set of footpegs for a motorcycle that had hardly arrived on US soil, in a particular design pattern with a particular color and a drop of 1.5" in height. I contact Knight Design via email, and received a very polite, friendly, and IMMEDIATE response from a charming individual named Alicia. She is so incredibly nice that referring to her simply as nice would almost be insulting. Yet, she informed me that Knight Design did not manufacture footpegs for my bike since it was so new that they had not even seen one. (I purchased the very first one in my area). To this I responded, "Pretty please???" I got another lightning fast response from Alicia who promised to look into the matter. In what seemed like nanoseconds, she responded again, saying that her husband Randy agreed to custom manufacture one for my motorcycle! My aching knees were overjoyed!

Though all of their pegs seemed gorgeous, I was especially impressed by their all metal Quadrax design pattern in a silver anodized finish. While the (very brief!!) prototype manufacturing process was underway, I received one email after another detailing the steps that were required, how the process was progressing, asking me particulars about color, discussing details about my bike, ad infinitum! To say Knight Design left no stone unturned is to discredit their thoroughness! A disclaimer must now me made however, in that I am not promising that Knight Design will custom manufacture products for anyone. I do not have an adequate understanding of the complexities involved in the machining and various stages of design and development. Conversely, they very well may, as they did it for me.

I received the finished product the other day and installed them today. Upon taking them from the packaging, the beauty of the obvious hi end manufacturing is just striking, being almost too gorgeous to put your feet on! The pegs are incredibly manufactured in every way; from the skillful design to the expensive looking fit and finish. They made my relatively high quality stock footpegs look downright shameful.

If there were ever a company that exuded so many positives and were truly deserving of receiving the laurel wreath, it is Knight Design. Thank you, thank you, thank you, and God bless you!!!